



Volunteer Cornwall

Annual Report

1st April 2020 - 31st March 2021



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Emma Rowse
Chair of Volunteer Cornwall

A Message From Our Chair:

And so a year that no one ever expected to live through has drawn to a close and this year perhaps more than any other, I am so proud of the staff and volunteers at Volunteer Cornwall.

Roll back to 3rd March 2020 and we were the first organisation to put a call out for volunteers to help with what we could see was a developing crisis. And Cornwall's people and communities responded in droves. At the height of the pandemic, we had 3,968 volunteers registered and supported 297 grassroots mutual-aid community groups. Volunteer Cornwall's amazing staff were hands on during the whole year coordinating the volunteers who undertook over 55,000 tasks supporting 4,818 individuals.

I would like to pay tribute to:

Our staff who have been flexible and committed, working evenings and weekends to support colleagues, volunteers and people who needed us . . . you have been Cornwall's keyworkers . . . thank you.

Our key partners who have enabled us to shift resources, pause other work and supported us to deliver this phenomenal response for Cornwall's people and communities.

And to our army of volunteers . . . your kindness, selflessness and commitment has reminded Cornwall and the country that community does exist, that we will always try to help those in need and that in a world where you can be anything . . . we are above all, kind.

Our Values

Creative

Being creative and always exploring the 'art of the possible' to find solutions to the challenges Cornwall faces. Thinking ahead about potential issues that could impact on the resilience and wellbeing of people and the sustainability of communities. We want to be 'doing' not just 'talking.'

Caring

Being kind and having compassion for people we work with, both inside and outside our organisation. Seek to understand the issues that may cause people to worry. Having respect and empathy for all people, living creatures and the world in which we live.

Collaborative

Look for every opportunity to improve outcomes and impacts by cooperating with people and organisations. Understand the connections within the system and the positive impact collaboration can have on people and communities. Act with honesty and integrity when working with local people and partner organisations. Build trusted relationships with people and organisations.

Challenging

Be passionate and bold about the work that we undertake and open to new possibilities. Challenge ourselves and others to do better and work positively with the people and partners to identify ways to improve services. Focus on the mission of the organisation, challenging established practices in order to achieve sustained outcomes.

Volunteer Cornwall Covid-19 Response

Like many in the sector, Volunteer Cornwall found itself in unfamiliar territory at the start of the 2020/21 year. Our business plan, with all the projects and services we had been expecting to deliver, was put on hold and the whole organisation was dedicated to one task – responding to the Covid pandemic.

In the first few months, we were receiving hundreds of calls a week from people seeking help as well as trying to co-ordinate thousands of volunteers and hundreds of community groups.

We were having daily conference calls with Council and NHS colleagues as we tried to ensure that everyone got the help and support they needed. We were very grateful to Cornwall Council for the 'loan' of several staff from the Library Service, who helped us through this busiest of times.

Most taskings were for volunteers to collect and deliver medication or shopping but some requests were for more complex support needs and we soon found ourselves setting up telephone befriender services, offering gardening services and providing low-level care support to people in need.

By June, the average number of new requests for help had dropped below 100 per week (remembering we were still providing ongoing support to thousands of people) and as the first lockdown came to an end towards the end of summer, we created a new role – Walking Buddies – to help people regain the confidence to start going out again.


Christmas saw us launch a campaign to ensure that no-one was left alone and we were able to find volunteers to take Christmas dinners round to people on their own or even invite them round for festive cheer.

As 2021 approached, we were planning a return to some kind of normality but instead we got lockdown number 3. We were able to continue to provide support to all of the existing clients whilst taking on new referrals whose support networks just couldn't cope with a further lockdown.

It had been a year like no other and our staff and our volunteers went through a roller-coaster of emotions as they grappled with the biggest peace-time mobilisation of volunteers that Cornwall has ever seen. It is not an exaggeration to say that volunteers were the heroes of the pandemic and we are pleased and proud to have played our part.




Project Highlights



500+ volunteer registrations per day from people wanting to help!



Individuals Supported 4818



Volunteers involved 4628



Groups Registered 297



Tasks Completed

60,000+

Covid-19 Response Feedback & Quotes

Below is a selection of kind words and feedback quotes from volunteers and people who have received support from us through our Covid Response initiative.

"Thank you for your kind words and all the support the team have given me over the last year. In particular, Laura!"

"Keep up the great work!"

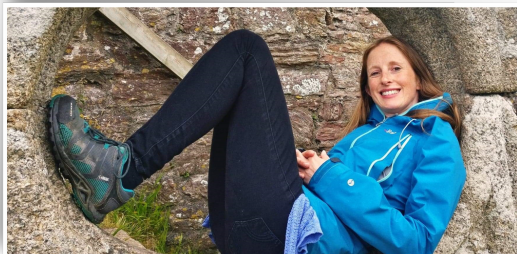


"I don't have any criticisms to make about the team or Volunteer Cornwall. I have nothing but admiration for the work you all do on a daily basis and the support I have received in the course of my duties as a volunteer has been second to none. When I have raised concerns about an individual's well being they have been acted upon and the guidance I have received has been exceptional. I would like to thank you all for the past 9 months and wish you and the team all the best for the future."

"I'd like to say that I've really enjoyed my experience as a volunteer. It's been especially rewarding for me to know I've been able to help out and made a contribution. Personally, it's been great for my own mental health as I was finding the first few weeks of furlough quite difficult at times. This allowed me to get out and about, seeing people and feeling that at least I was doing something for the furlough benefits I received."

"The people who contacted me with requests were all lovely, professional and above all kind."

"I'd like to give a special mention to Maria who has been wonderful throughout and a pleasure to deal with. She has really helped in making my experience a positive one. In fact, we both realised only last week that we had worked together briefly a few years ago so it has been really good to reconnect."



"Keep up with the brilliant work"



"Thank you so much for the experience Helen and keep up the enormous good work that you give towards people like me that need support you are truly an inspiration."

"Thank you for co-ordinating. . . and I have enjoyed helping a few people."

"I wish you well with the continuation of this service, it has been a privilege to volunteer when I have been asked."

Mass Vaccination Programme

Volunteer Cornwall were asked by the NHS and system partners to recruit and manage the deployment of volunteers to assist at the Mass Vaccination sites of Stithians and Wadebridge. Since January 2021 we have recruited over 500 volunteers!


"In recognition of national Volunteer's Week I would like to say a huge thank you to the volunteers working on the Covid-19 vaccination effort. Their contribution has been phenomenal and they have been an essential part of the team in delivering thousands of Covid-19 vaccines every day. Always willing to help and go the extra mile for the people of Cornwall and the Isles of Scilly."

Iain Davidson

Chief Pharmacist and SRO for Covid-19 Vaccine Hospital Hub and Vaccination Centres

"My husband and I would like to say a huge thank you . We were so impressed by the calm efficiency, effort, kindness and cheerful approach of everyone we met. What a great job they are doing. How good that we now see an escape route. Thank you all."

Mr & Mrs Smith



500+ volunteers signed up to help at the Mass Vaccination sites



7560 shifts have been covered by 500+ volunteers since the Mass Vaccination sites opened



NHS Workers at the Stithians Mass Vaccination Site

Community Care Makers

In October 2020, based on our experience gained during the pandemic, we launched a new role – the Community Care Maker. These three posts, covering East, Mid and West Cornwall, were created to support the journey of people being discharged from hospital (on what is known as Pathway 1) or to prevent a hospital admission. They do this by connecting an individual to support available within the voluntary sector. This might be free or paid-for services that help support someone to go or to remain at home – which is usually the best place for people to recover from illness.

The Community Care Makers work closely with colleagues in the STEPS service, delivered by CorCare. STEPS focuses on reablement as a way to return someone to independence and there are many ways in which our voluntary sector colleagues can play a role in this – from moving or arranging furniture to providing a weekly shopping service to short-term respite care or domestic help.

We are expanding this service in the coming months and hope to add a volunteer element as part of the new look care services in Cornwall.



Mid Cornwall Community Co-ordination Centre

Community Makers

Our Community Makers were at the forefront of our Covid Response effort throughout the year. Funded by Cornwall Partnership NHS Foundation Trust, they are our eyes and ears on the ground in the communities across Cornwall. The knowledge and networks they had built up were invaluable in planning and implementing our response. Using their knowledge of the local community, and getting to know many of the volunteers in their patch, they joined the NHS teams at the newly established Community Co-ordination Centres to offer help and support to vulnerable individuals.

But they also dealt with more unusual requests – like distributing commemorative biscuits for International Nurse's Day 2020 and organising the packing of hundreds of pulse oximeters to support the virtual Covid ward.

As the year ended, the Community Makers began to return to their proper roles, getting out on the ground to assess the impact of the pandemic on the voluntary sector in Cornwall and to identify any specific needs that we or our partners could help with.



Volunteers packing Pulse Oximeters in Helston



Bill Davies, Community Maker laying carpet to prepare a home to facilitate a discharge



Volunteers taking Sunday lunch to residents in Portreath



The team helping move a mattress for a family in need

High Intensity User Service

"I'm really grateful to you for taking an interest, for caring. I had almost forgotten what it was like to have someone care."



"Thank you for being there, I can't talk to anyone the way I talk to you."

Project Highlights

People supported:

Total 94 plus 150+ St Austell healthcare clients

Savings (March 2020 to end of March 2021):

Clients' usage costs to system prior to engagement: £1,462,035

Clients' usage costs post engagement: £657,813

Saving to system: £804,222

Overall percentage service reduction: 55.01%

Service Reductions:

Ambulance journeys saved: 603

Emergency Department attendances saved: 702

Non-elective admissions saved: 205
Bed days saved: 756

Our service is funded by NHS and aligned with the South West Ambulance Service Foundation Trust. The goal is to reduce ambulance usage, Emergency Department attendances, non-elective admissions and bed days and the outcome is that we save and help people change their lives.

From January 2021 we also moved into the field of supporting people upon discharge from mental health beds in order to aid a timely and supported discharge and reduce re-admissions.

'High Intensity' is the energy WE bring to people who need it most, in the way THEY want it. And we love what we do!

Our Clients

Our clients are not patients! Anyone can become an Intensive User of services for a myriad of reasons. Our clients are mums, dads, brothers, sisters, grandparents and somebody's child. They have a story, many have a history of trauma, abuse, addiction, grief, deprivation; some have held positions that defined them in society and then lost that.

Some may have had a health episode that turned their world upside down and they never found their way back. They are the people in between the cracks and at the time we engage, they are often lost and overwhelmed.

Emotional and Practical Support

Our team reach out to adults who feel they have nowhere to turn or are not receiving the support they need. We offer support for however long it takes to reconnect people with what they need, whether that be emotional or practical elements in life that they are struggling with.

We work on their strengths rather than correcting weaknesses. We have conversations, not consultations.

Covid-19 Impact

It has been a year that has challenged and changed us immeasurably as we fought to maintain a service that is built around connection and kindness.

During lockdown, our roles became phone-based, making regular calls to those that needed it and helping people navigate this difficult and lonely world where all the rules had changed.

"You've been invaluable. Really, really helpful and have given me direction. Now I'm connecting with all the right people, I have a team around me and I don't feel lost in space anymore."

Project Highlights

Despite the pandemic, we achieved some impressive results over the last 12 months:

1747 referrals



41.52% Mental Health & Wellbeing



77.2% of patients said how much of a positive impact SP had on them

Social Prescribing

Our Social Prescribing programme is now into its third year and has been extended to March 2022.

Funded by Cornwall Council Public Health & Dept Health & Social Care, Volunteer Cornwall provides a co-ordination role with the delivery being shared by our partners; Age UK, Active Plus, CHAOS Group, CN4C, Eden Project and Pentreath. Social Prescribing Link Workers (SPLWs) have one-to-one personalised conversations with people referred by their doctor or other health care professional who are finding daily life difficult.

Individuals are listened to and helped to look at “what matters to them” and goals agreed to link them with alternatives in their communities to support their needs. During the challenging Covid period, we worked with individuals primarily on the telephone and/or some video link calls. SPLWs conducted welfare calls, facilitated medication delivery/pick up with pharmacists, helped patients to use digital platforms and stay connected, gave people hope and support to look at new opportunities and helped to arrange online provision sessions and groups.

We have 8 SPLWs covering 20 surgeries across the County, working alongside NHS funded SPLWs in some areas.

“What you people have done for me is tremendous.”

“A big help. Fantastic service.”

“Thank you for sorting this out for me, what took me four years took you a day. I feel like writing to the newspapers.”

Community Transport

It has been a very strange year for our Community Transport team due to the restrictions imposed by Covid. This has led to us receiving far less requests than usual over the last year.

However, we have continued to put our best foot forward and still managed to provide our amazing service to the community, all be it in quite unusual ways!

The team based in the office were working from home and telephoning vulnerable or isolated people to check on them and to offer help with any tasks they needed doing, such as shopping or prescription collection.

Having said this, we still had to undertake a number of school journeys allowing the children which needed to be in school to still attend. We were also there for those people who needed to attend appointments throughout the pandemic. In the latter part of the financial year, the volunteer drivers were involved in transporting people to their vaccination appointments.

Despite the lockdown, **we were able to complete over 11,200 journeys throughout the year, which covered over 442,000 miles. That is an average of 27 miles per passenger journey.**

Community Minibus

With the lockdown restrictions, the minibus did not go on any passenger journeys throughout the year, but it did transport volunteers into the community to provide PPE to our volunteer drivers.

It has been a very tough year for all involved, our biggest and most heartfelt thank you goes out to all our volunteer drivers, without whom nothing would have gone forward this year. THANK YOU!



Training & Development

2020/21 was the most challenging year to date for our training team. Normal services were suspended as the team switched to Covid response mode, helping develop a system to log the huge numbers of people offering their help and support. And then came the real challenge of managing the expectations of thousands of volunteers – many of whom were new to the helper role.

"It has been a privilege to be part of this. Like a lot of volunteers (I would assume) it gave us the opportunity to feel that we were helping. So not altruistic at all, it helped me as much as it helped the people I was helping."

We provided Covid guidance, information and updates on a daily basis, providing volunteers with roles descriptions, policies and advice on training support. Our regular newsletter – over 100 briefings during the year - was a lifeline for both us and our volunteers to keep everyone in touch.



"I have nothing but admiration for the work you all do on a daily basis and the support I have received in the course of my duties as a volunteer has been second to none."

Some training did take place, however. We converted all our training to be delivered online to reach as many people as possible.

"I just wanted to say that I found the safeguarding training really useful yesterday, thank you!"

And we helped support the growing Social Prescribing programme in Cornwall and the local Food Banks with **55 people gaining accreditation in Information Advice & Guidance.**



HOPE

HOPE is a programme to help local people build confidence to self-manage their long-term health conditions.

This could include:

- Physical health such as pain relief
- Mental ill health issues such as anxiety, stress and depression.

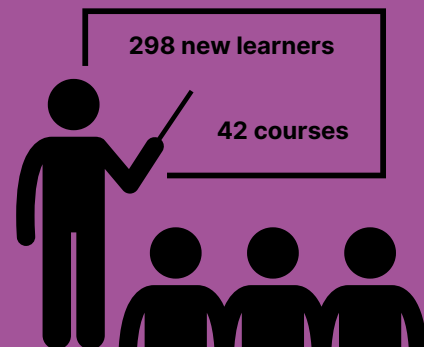
We continued to develop the HOPE programme in Cornwall. With support from the Suicide Prevention Innovation Fund we were able to work on converting both the HOPE Facilitator training and programme delivery to an online version.

We have **trained 22 new Facilitators**, many from the Social Prescribing arena, who are supporting people in the community with their long-term concerns, and reducing loneliness and anxiety caused through the pandemic.

In addition, we have been working with the NHS to offer HOPE through the Post Covid Recovery Service as non-clinical support.

"I have enjoyed the hope course and have learnt more on how to deal with anxiety and stress. It was a lovely group that got together and it made all the difference sharing our positives and negatives. I think each one of us blossomed over the 6 weeks and benefited from each others stories."

Project Highlights



112 volunteers trained in Safeguarding

55 trained in Information, Advice & Guidance

22 HOPE Facilitators trained

HOPE Sisters

They said go on this programme called HOPE,
they said it would help me to cope.
I was dubious, anxious and withdrawn,
I felt isolated, so shamed and forlorn.

We had two amazing guides,
who were happy to stand by our sides.
The weeks went by and we shared so much,
kindness and compassion, I never expected such.

Total respect, four completely different women,
With such deep struggles is all we thought we had in common.
Six weeks of sharing tears and laughter,
We wanted this support to carry on after.

I wasn't to know,
such beautiful friendships could grow.
Out of shame and despair,
the sisterhood is now here.

So I thank the universe for such a gift,
as for good and bad days it gives me such a lift.

With love
Carmen

Voluntary Sector Engagement Co-ordinator

The Early Help Hub Voluntary and Community Sector Engagement Coordinator role was created to support the work of the Children's and Family Services Early Help Hub and promote integrated working between Children's Services and the Voluntary and Community Sector.

For the first part of the year, the Co-ordinator was managing a team of Community Development Workers who supported our Covid response, focusing on children and their families. From September onwards, funding for the CDWs ended.

Project Highlights

Individuals supported by VCS Coordinator	6 Community Development Workers
29 Organisations supported	557 People helped
750 Signposting to organisations by contact worker team in Early Help Hub	9603 Views
107 Total organisations referred	1945 Groups added
	141 Events attended
	161 Families Helped during Covid by June 2020

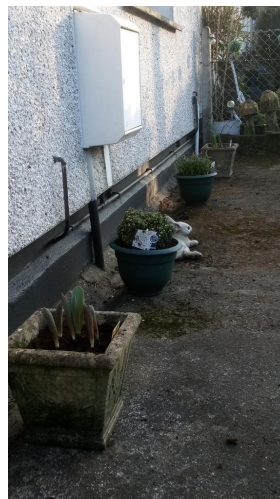


WE ARE MACMILLAN. CANCER SUPPORT

Home and Garden Project

The aim of this joint project, between Macmillan Cancer Support and Volunteer Cornwall, is to support people affected by cancer with help on gardens and/or small DIY tasks by utilising the skills of volunteers.

Often when someone is ill they can fall behind with maintaining their home and/or garden and in offering this one off service means that the person can get the help they need and enjoy their surroundings again, whilst they can focus on their health and wellbeing.



Before

After

Project Highlights

- Referrals received: 25
- Projects completed: 12
- Volunteers recruited: 28
- Corporate team of 15 volunteers
- Lead volunteers: 1 (Kerrier)
- Covid welfare calls: 22



Smartline

We bring together researchers, organisations, and businesses to understand the different challenges people face linked to health and wellbeing, and people's aspirations for using technology to help overcome them.

www.smartline.org.uk

We took to online platforms to communicate with the community and bring people together.

Alongside Coastline Housing we have developed a weekly virtual coffee morning which sees community members from Coastline Housing coming together to have a chat and a cuppa. Since November 2020, 240 people have attended.

We worked with local organisations in order to offer some online community sessions. Ruth Purdy of Mitber offered weekly craft sessions which saw us making salt dough art, carnival masks and having a go at soap carving. Here is a link to our latest blog post www.smartline.org.uk/main-content-area/digital-coffee-mornings



Kresen Kernow of Redruth offered us some fabulous history sessions which included Cornish School Days and Crime and Punishment offering us some fascinating insight to life in Cornwall over the years. We were given a virtual tour of Kresen Kernow and look forward to being able to take community groups there.



The Green Space Committee

The community Green Space in Camborne continues to thrive and they have over the last year secured funding for fruit trees and benches for the local community to enjoy.



Project Highlights

23 attended a webinar: Starting or Running a Community Group Online

26 Recruited to Getting on Line Staying Connected Project



Stroke Befriending

The Stroke Befriending Service offers emotional and psychological support to people across Cornwall who have had a stroke. Initially a peer-to-peer befriending service, it has grown to recruit volunteers with and without the lived-experience of a stroke.

Our Befrienders support clients in their homes by talking on the telephone or meeting digitally. Befriending helps our clients in many ways; increasing confidence and self-esteem, reducing isolation, improving motivation and inspiration, and encouragement to engage more in community life.

In the initial stages of the Covid outbreak the service was supporting 25 volunteers who phoned clients once or twice a week, depending on the client's need.

During the pandemic the need for telephone and digital befriending increased due to shielding and social distancing. Starting slowly, and with a different kind of approach necessary, it proved to be so successful that it is now offered independently of face-to-face contacts and as a significant route through which support can be offered.

A three month recruitment project was carried out at the beginning of 2021 which resulted in 10 new volunteers going through Befriender training.

Clients and volunteers are returning to Face to Face meetings, some inevitably finding the transition difficult but clearly benefitting from the contact and support made possible by the Stroke Befriending Service.

Project Highlights

Number of clients supported last year: 35

Volunteers trained to date 37

Volunteers currently active 18

'It was fantastic to have been an enabler in this lady's very limited life and the change in her was really good for me as I felt that I still had skills that were useful.' F, Volunteer Peer Befriender

"Volunteer Cornwall has changed my life, I don't know what I would have done without my Befriender." L.D, Client



Stroke Befriender,
Babs Pooley

Stroke client Frank at home looking very comfortable



Helping individuals make abundant living a reality by encouraging people to live the best lives that they can achieve

This Big Lottery funded project began in January 2019, a new staff member joined us in September 2020 and launched the VIVA Ambassador Scheme to increase capacity by training volunteers to identify and support isolated and vulnerable people in their communities.



Project Highlights

85 clients supported 1:1

18 Viva Ambassadors inducted and trained

Training delivered on resilience and psychology of loneliness to social prescribers, staff and ambassadors

2 x Hope courses delivered to 12 clients

220 wellbeing packs given to families

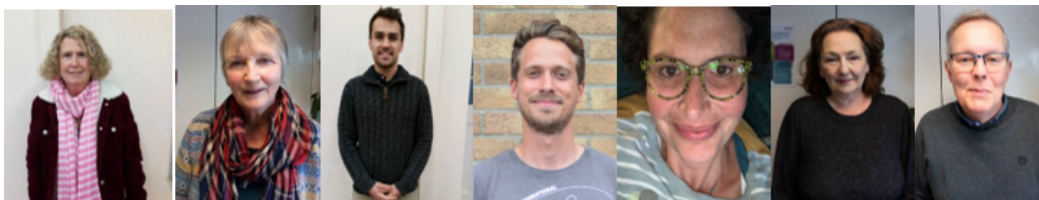
7 clients now digitally included via Smartline

Over 20 individuals received physical post cards to support physical health and movement

Over 40 links made with local and national organisations

Links established with Rows, Whistlefish & Waitrose, who have regularly donated goods

Voyage of Discovery Wellbeing Event at Falmouth/Exeter Uni supported



Some of the VIVA Wellbeing Ambassadors



Climate Action



Our People and Our Learning

We're on a mission to learn and understand as much as we can about the climate and ecological emergency, and to make sure everyone involved with Volunteer Cornwall gets to participate in this huge joint effort – especially because we know more and more about how much a healthy climate is related to wellbeing, healthy people and healthy planet!

Our Stuff

The equipment and things we buy, where it's from, what it's made of, how it's reused, have an impact on our carbon and ethical impact. We're looking at everything we buy and use and we're getting right on top of the impact of all our stuff, from computers to plastics to furniture!



Our Building

Our building uses water and energy but also houses people and critters: we're developing a 'Project Ark' plan to make sure the building can grow our environment as much as we grow our communities...

Our Utilities

Managing our utilities (water, energy, IT) is super crucial to managing down our carbon impact. We're measuring our use and working on reduction targets every year, and working towards 100% renewable energy use by 2025.



Our Co-habitat

As well as taking action like using low impact cleaning products in the building to reduce our impact on wildlife and water ways, we're working on our outside space to make the most of the space by pollinators, birds, and wildlife – our climate and habitat positive garden!

Our Food

"Good" food is good for us, good for the planet, and available to all. We're working on our own diets by having meat free Mondays and sharing ideas on fab green grub, plus making sure we as an organisation buy local and generate zero waste for our catering events, plus encouraging more (local!) plant based eating all round. Good food. For all. 'nuff said.



Our Policies

We have policies, just like every other organisation; and we're constantly reviewing to make sure they're up to date and all link up to help us deliver our Net Zero and habitat-positive plan by 2025.

Our Transport

A lot of our work involves taking people who need transport to important places like schools and hospitals. So we're checking our mileage, working to bring down our impact and getting canny about transport... like our lower impact minibus, car-sharing, home-working, electric bikes and online working. More to do!



Our Money

Where we spend our money is massively important. It's no use if we're doing brilliant things in our daily lives but have a pension fund that's invested in the arms trade rather than renewable energy! So we're getting eagle eyed about where our money goes and what it is investing in... that way we know we're doing good stuff even in our sleep...

Our Ability to Inspire Change Beyond Ourselves

Albert Einstein said that setting an example is not the main means of influencing others – it is the only means. We know the climate and ecological emergency is already affecting us all in some way, and some much more than others. We also know we can only tackle this together. So if we pull out all our stops, and work with others who are doing the same, we know we can encourage even those who don't know where to start to get stuck in and join us. It's all about contagious change!



Financial Activities

Statement of Financial Activities

Balance sheet as at 31st March 2021

Incoming resources

	Unrestricted funds (£)	Restricted income funds (£)	Total funds 2020/2021 (£)	Prior year funds 2019/2020 (£)
Income and endowments from:				
Donations and legacies	3,832	8,873	12,705	229
Charitable activities	386,320	1,312,533	1,698,853	1,659,402
Other trading activities	-	-	-	-
Investments	123	-	123	253
Other	-	-	-	-
Total	390,275	1,321,406	1,711,681	1,659,884

Resources expended

	Unrestricted funds (£)	Restricted income funds (£)	Total funds 2020/2021 (£)	Prior year funds 2019/2020 (£)
Expenditure on:				
Raising funds	-	-	-	-
Charitable activities	582,719	1,123,010	1,705,729	2,066,380
Other	-	-	-	-
Total	582,719	1,123,010	1,705,729	2,066,380
Net income/(expenditure) before investment gains/(losses)	192,444	198,396	5,952	406,496
Net gains/(losses) on investments	-	-	-	-
Net income/(expenditure)	192,444	198,396	5,952	406,496
Extraordinary items	-	-	-	-
Transfers between funds	27,558	27,558	-	-

Other recognised gains/(losses)

	Unrestricted funds (£)	Restricted income funds (£)	Total funds 2020/2021 (£)	Prior year funds 2019/2020 (£)
Gains and losses on revaluation of fixed assets for the charity's own use	-	-	-	-
Other gains/(losses)	-	-	-	-
Net movement in funds	164,886	170,838	5,952	406,496
Reconciliation of funds:				
Total funds brought forward	928,737	226,458	1,155,195	1,561,691
Total funds carried forward	763,851	397,296	1,161,147	1,155,195

Fixed assets

	Total 2020/2021 (£)	Total 2019/2020 (£)
Tangible assets	488,098	502,567
Investments	500	500
Total fixed assets	488,598	503,067
Current assets	-	-
Debtors	164,623	375,667
Investments	-	-
Cash at bank and in hand	764,998	530,255
Total current assets	929,621	905,922

Creditors: amounts falling due within one year

	Total 2020/2021 (£)	Total 2019/2020 (£)
Net current assets/(liabilities)	672,550	652,128
Total assets less current liabilities	1,161,147	1,155,195
Creditors: amounts falling due after one year	-	-
Provisions for liabilities	-	-
Total net assets or liabilities	1,161,147	1,155,195

Funds of the Charity

	Total 2020/2021 (£)	Total 2019/2020 (£)
Restricted income funds	397,296	226,458
Unrestricted funds	763,851	928,737
Revaluation reserve	-	-
Total funds	1,161,147	1,155,195

Thank You!

Volunteer Cornwall wishes to acknowledge and thank the following people, groups and organisations for their continuing support for our work:

- Active Plus
- Age UK Cornwall and the Isles of Scilly
- BBC Radio Cornwall
- Chaos Group
- CN4C
- Coastline Housing
- CorCare
- Cornwall Community Foundation
- Cornwall Council
- Cornwall Partnership NHS Foundation Trust
- Cornwall Voluntary Sector Forum
- Cornwall Wildlife Trust
- CRCC
- Devon and Cornwall 4x4
- Eden Project
- European Regional Development Fund
- European Social Fund
- Helpforce
- Healthy Cornwall
- Kate Holborow DL, High Sheriff of Cornwall 2020/2021
- Local Resilience Forum
- Lord Lieutenant of Cornwall
- Macmillan
- NAVCA
- NHS England
- Pentreath LTD
- Phoneta
- Royal Cornwall Hospital Trust
- St Austell Healthcare
- University of Exeter
- Wave Project
- Young People Cornwall

Finally, thanks to all our volunteers for their dedication and commitment to serving the community of Cornwall. Without our volunteers Volunteer Cornwall could not exist.



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